

Tel: 0300 790 6030
Email: customer-relations@tvlicensing.co.uk.
Reference: [REDACTED]
27 September 2018

Dear [REDACTED]

Thank you for your recent letter, which has been recorded under your reference [REDACTED]. Please use this number if you wish to contact us again.

I note that you've stated that you don't require a TV Licence and that you're withdrawing the common law right of access for us to visit your property.

A licence is needed to watch or record programmes as they're being shown on TV or live on an online TV service, to download or watch BBC programmes on demand, including catch up TV, on BBC iPlayer. This could be on any device, including a TV, desktop computer, laptop, mobile phone, tablet, games console, digital box or Blu-ray/DVD/VHS recorder.

It may be helpful if I also explain our policy on situations where a licence isn't required. When we're told by a customer that a licence isn't required at an address we update our systems and stop contact for a maximum of two years. We may write again before that if someone tells us they need a licence or we believe their circumstances have changed.

We visit a selection of addresses where a customer has claimed no licence is needed because when we do so almost 1 in 6 addresses are found to need a licence. As we're unable to confirm your status by a visit we reserve the right to use other methods available for the detection of television receiving equipment. If you're found to be watching or recording live TV programmes on any channel or device, or downloading or watching BBC programmes on iPlayer you'll be liable to prosecution and a fine of up to £1000.

I've updated our records as of today's date to show that you wish to withdraw the common law right for TV Licensing's officers to visit your property. We won't visit you again unless we're advised by you that it's okay to do so or if you don't respond to future communications we send to you regarding the situation at your address, or if we receive information to suggest you've moved from the address.

There's a chance that another enquiry letter has already been prepared for posting which doesn't reflect what I've confirmed in this letter. If this arrives, I'd be grateful if you could ignore it.